

2011

**South Texas Medical Center
Transportation Study**

**Appendix B: Visitor Survey
Crosstabs by Frequency of
Visits to STMC**

Submitted to the
**San Antonio-Bexar County
MPO**

725 W. Frontier Circle

Olathe, KS 66061

(913) 829- 1215

December 2011



*Appendix B: Visitor Survey
Crosstabs by Frequency of
Visits to STMC*

Q1. Which of the following best describes the PRIMARY form of transportation you used to travel to the STMC today?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly 0	1 day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7		

Q1. Primary forms of transportation used to travel to South Texas Medical Center today.

1=Drove alone	60.1%	69.7%	62.4%	63.2%	82.4%	72.0%	70.3%	68.1%	67.5%
2=Carpool/vanpool	23.2%	13.1%	14.0%	13.2%	13.2%	11.3%	4.7%	14.9%	14.2%
3=Was dropped off	9.9%	9.4%	6.5%	2.6%	2.9%	4.8%	0.0%	6.4%	6.6%
4=Motorcycle	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	1.6%	2.1%	0.4%
5=Taxi	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.4%
6=Walk	0.5%	0.8%	1.1%	0.0%	0.0%	3.2%	12.5%	6.4%	2.6%
7=Bike	0.5%	0.4%	0.0%	0.0%	0.0%	0.5%	3.1%	2.1%	0.7%
8=Bus (this group was oversampled)	5.9%	9.0%	17.2%	21.1%	11.8%	9.7%	18.8%	10.6%	11.4%

Q1. Which of the following best describes the PRIMARY form of transportation you used to travel to the STMC today?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7		

Q1. Primary forms of transportation used to travel to South Texas Medical Center today.

1=Drove alone	61.1%	68.7%	63.5%	64.1%	81.2%	71.0%	71.3%	69.1%	69.9%
2=Carpool/vanpool	24.2%	14.2%	14.8%	13.6%	13.7%	11.8%	5.7%	14.9%	14.8%
3=Was dropped off	9.9%	9.4%	6.5%	2.6%	2.9%	4.8%	0.0%	6.4%	6.9%
4=Motorcycle	0.0%	0.9%	0.0%	0.0%	0.0%	0.0%	1.6%	2.2%	0.6%
5=Taxi	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.3%	0.6%
6=Walk	0.6%	0.9%	1.0%	0.0%	0.0%	3.1%	12.7%	6.5%	2.8%
7=Bike	0.6%	0.3%	0.0%	0.0%	0.0%	0.5%	3.2%	2.3%	0.9%
8=Bus (actual number in random sample)	1.8%	3.8%	9.8%	12.1%	6.7%	3.8%	11.1%	3.9%	4.2%

Q3. How many minutes did it take you to travel from your home to STMC today?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7		

Q3. How many minutes did it take you to travel from your home to STMC today?

5=5 or less	3.9%	1.6%	1.1%	5.3%	7.4%	4.8%	12.5%	8.5%	4.2%
10=6-10	7.9%	7.0%	5.4%	15.8%	8.8%	12.9%	32.8%	10.6%	10.9%
15=11-15	15.8%	14.3%	17.2%	7.9%	14.7%	16.7%	20.3%	27.7%	14.6%
20=16-20	18.7%	19.7%	16.1%	21.1%	20.6%	18.3%	15.6%	10.6%	17.1%
25=21-25	6.9%	11.1%	21.5%	22.4%	14.7%	8.6%	4.7%	6.4%	10.6%
30=26-30	17.2%	14.3%	9.7%	9.2%	13.2%	14.0%	3.1%	17.0%	13.2%
35=31-35	5.4%	2.0%	4.3%	3.9%	2.9%	5.9%	3.1%	0.0%	3.6%
40=36-40	2.5%	3.7%	3.2%	3.9%	4.4%	3.8%	3.1%	0.0%	3.1%
50=41-50	2.5%	11.1%	10.8%	5.3%	7.4%	8.6%	1.6%	10.6%	7.5%
60=51-60	4.9%	3.7%	6.5%	3.9%	2.9%	1.6%	0.0%	2.1%	3.3%
61=61 or more	13.8%	10.7%	4.3%	1.3%	2.9%	3.8%	3.1%	4.3%	7.3%
99=Not Provided	0.5%	0.8%	0.0%	0.0%	0.0%	1.1%	0.0%	2.1%	4.7%

Q4. What time did you arrive at the STMC today? Excluding Not Provided

	Q9. How many days per week do you typically visit the STMC?								Total
	Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	
<u>Arrive</u>									
1=before 6	7.0%	4.6%	2.2%	7.9%	4.5%	4.9%	6.3%	6.4%	5.5%
2=6 to 8	18.1%	7.1%	14.1%	23.7%	18.2%	41.6%	53.1%	31.9%	22.8%
3=8 to 9	12.6%	20.1%	22.8%	11.8%	39.4%	21.6%	15.6%	17.0%	19.6%
4=9 to 10	12.6%	10.9%	5.4%	7.9%	9.1%	7.0%	6.3%	21.3%	10.0%
5=10 to 11	10.6%	13.0%	9.8%	10.5%	4.5%	4.9%	1.6%	6.4%	8.7%
6=11 to 1	15.6%	15.9%	13.0%	18.4%	6.1%	4.9%	7.8%	4.3%	11.8%
7=1 to 3	13.6%	20.9%	16.3%	9.2%	12.1%	8.1%	4.7%	8.5%	13.4%
8=3 to 5	7.5%	7.5%	14.1%	7.9%	6.1%	3.2%	4.7%	4.3%	6.6%
9=5 to 7	0.0%	0.0%	0.0%	1.3%	0.0%	1.1%	0.0%	0.0%	0.3%
10=7 or later	2.5%	0.0%	2.2%	1.3%	0.0%	2.7%	0.0%	0.0%	1.3%

Q5. Approximately what time will you depart the STMC today? Excluding Not Provided

	<u>Q9. How many days per week do you typically visit the STMC?</u>								<u>Total</u>
	Not regularly	1day	2 days	3 days	4 days	5 days	6 days	7 days	
	0	1	2	3	4	5	6	7	
<u>Depart</u>									
1=before 6	3.0%	4.1%	4.7%	3.0%	6.1%	2.8%	4.7%	5.1%	4.0%
2=6 to 8	1.5%	1.5%	1.2%	6.0%	0.0%	3.4%	1.6%	5.1%	2.2%
3=8 to 9	1.5%	0.0%	1.2%	0.0%	0.0%	0.6%	0.0%	0.0%	0.6%
4=9 to 10	3.0%	4.6%	3.5%	3.0%	7.6%	2.8%	1.6%	5.1%	3.8%
5=10 to 11	2.3%	6.6%	8.1%	7.5%	3.0%	0.0%	0.0%	2.6%	3.7%
6=11 to 1	21.2%	22.4%	14.0%	17.9%	19.7%	8.5%	4.7%	7.7%	15.9%
7=1 to 3	19.7%	25.5%	19.8%	17.9%	12.1%	13.6%	4.7%	10.3%	16.7%
8=3 to 5	28.0%	20.4%	23.3%	25.4%	21.2%	30.1%	31.3%	10.3%	25.2%
9=5 to 7	12.1%	8.7%	16.3%	10.4%	9.1%	28.4%	40.6%	28.2%	18.3%
10=7 or later	7.6%	6.1%	8.1%	9.0%	21.2%	9.7%	10.9%	25.6%	9.8%

Q6. Including yourself, how many people traveled with you (carpooled) to the South Texas Medical Center today?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q6. Including yourself, how many people traveled with you to STMC today?

1=1	70.0%	79.5%	74.2%	72.4%	85.3%	83.3%	87.5%	78.7%	77.5%
2=2	15.8%	13.1%	11.8%	9.2%	8.8%	5.9%	4.7%	14.9%	10.9%
3=3+	11.3%	5.7%	7.5%	6.6%	2.9%	7.0%	1.6%	4.3%	6.8%
99=Not Provided	3.0%	1.6%	6.5%	11.8%	2.9%	3.8%	6.3%	2.1%	4.8%

Q7. Did you park a vehicle in the STMC today?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q7. Did you park a vehicle in the STMC today?

1=Yes	82.9%	78.5%	68.8%	64.0%	89.6%	69.2%	66.7%	87.0%	75.5%
2=No	17.1%	21.5%	31.2%	36.0%	10.4%	30.8%	33.3%	13.0%	24.5%

Q7a. How many minutes did it take you to walk from the parking area to your primary destination in STMC?

<u>Q9. How many days per week do you typically visit the STMC?</u>									<u>Total</u>
<u>Not regularly</u>	<u>1day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>		
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>		

Q7a. How many minutes did it take you to walk from parking to your destination in STMC?

5=5 or less	86.7%	76.8%	79.7%	85.4%	78.3%	66.7%	33.3%	62.5%	75.2%
10=6-10	8.5%	15.3%	10.9%	8.3%	8.3%	24.6%	47.6%	30.0%	16.4%
15=11-15	0.0%	2.1%	1.6%	4.2%	1.7%	4.8%	11.9%	2.5%	2.9%
20=16-20	0.6%	1.6%	1.6%	0.0%	8.3%	0.8%	7.1%	0.0%	1.9%
21=20+	1.8%	1.1%	3.1%	0.0%	1.7%	0.8%	0.0%	0.0%	1.2%
99=Not Provided	2.4%	3.2%	3.1%	2.1%	1.7%	2.4%	0.0%	5.0%	2.4%

Q7a. How many minutes did it take you to walk from the parking area to your primary destination in STMC?

Q7a. How many minutes did it take you to walk from parking to your destination in STMC?

Mean = 4.48
 Median = 3

Q9. How many days per week do you typically visit the STMC?

Q9. How many days per week do you typically visit the STMC?										Total
Not regularly 0	1 day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	Not sure 99		

Q9. How many days per week do you typically visit the STMC?

0=Not regularly	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	18.5%
1=1 day	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	22.3%
2=2 days	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.5%
3=3 days	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.9%
4=4 days	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	6.2%
5=5 days	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	17.0%
6=6 days	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	5.8%
7=7 days	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	4.3%
99=Not sure	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	10.4%

Q9. How many days per week do you typically visit the STMC? (without "none chosen")

<u>Q9. How many days per week do you typically visit the STMC?</u>									<u>Total</u>
<u>Not regularly</u>	<u>1 day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>		
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>		

Q9. How many days per week do you typically visit the STMC?

0=Not regularly	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.7%
1=1 day	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	24.9%
2=2 days	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.5%
3=3 days	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	7.7%
4=4 days	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	6.9%
5=5 days	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	19.0%
6=6 days	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	6.5%
7=7 days	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	4.8%

Q9. How many days per week do you typically visit the STMC?

Q9. How many days per week do you typically visit the STMC?

Mean = 2.62
 Median = 2

Q10. Altogether, how many different places in the STMC will you visit today?

<u>Q9. How many days per week do you typically visit the STMC?</u>								<u>Total</u>
<u>Not regularly</u>	<u>1 day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>	
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	

Q10a. How many different places in STMC will you visit today?

1=One	80.8%	82.8%	74.2%	63.2%	69.1%	63.4%	45.3%	59.6%	74.1%
2=Two	14.3%	12.7%	21.5%	27.6%	23.5%	26.9%	42.2%	27.7%	19.5%
3=Three	4.4%	4.5%	3.2%	6.6%	4.4%	5.4%	9.4%	8.5%	4.7%
4=Four or more	0.5%	0.0%	1.1%	2.6%	2.9%	4.3%	3.1%	4.3%	1.7%

Q10b. Which of the following forms of transportation will you use to travel between your primary destination at STMC and other places you will be visiting in the STMC today?

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q10b. Which form of transportation will you use to travel between places at STMC?

1=Drive	59.6%	64.8%	63.4%	52.6%	69.1%	54.8%	29.7%	68.1%	54.3%
2=Walk	21.7%	17.6%	15.1%	26.3%	25.0%	39.2%	60.9%	27.7%	24.8%
3=Bike	0.0%	0.4%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
4=Bus/shuttle	7.4%	9.4%	20.4%	21.1%	22.1%	16.7%	14.1%	4.3%	12.4%
5=Other	1.5%	1.6%	3.2%	3.9%	2.9%	2.7%	1.6%	6.4%	2.3%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	

Q11A. Park and ride services where you park your car & then take an express bus to get to the STMC

5=Very Likely	14.2%	22.3%	37.8%	37.7%	17.0%	14.8%	15.7%	12.2%	20.5%
4=Likely	7.4%	11.6%	13.4%	17.4%	15.1%	14.8%	9.8%	17.1%	12.1%
3=Neutral	4.5%	12.1%	13.4%	5.8%	13.2%	6.8%	9.8%	2.4%	8.7%
2=Unlikely	19.3%	9.3%	4.9%	8.7%	15.1%	16.7%	29.4%	24.4%	15.0%
1=Very Unlikely	54.5%	44.7%	30.5%	30.4%	39.6%	46.9%	35.3%	43.9%	43.7%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	

Q11B. Carpool (a shared ride) with other people who are traveling to the STMC

5=Very Likely	19.8%	18.8%	29.8%	34.8%	23.2%	16.8%	9.4%	14.6%	20.3%
4=Likely	17.6%	11.1%	20.2%	11.6%	26.8%	16.2%	28.3%	12.2%	16.7%
3=Neutral	11.5%	13.5%	8.3%	13.0%	5.4%	18.6%	7.5%	14.6%	12.7%
2=Unlikely	13.2%	13.0%	9.5%	14.5%	12.5%	19.2%	20.8%	19.5%	14.7%
1=Very Unlikely	37.9%	43.5%	32.1%	26.1%	32.1%	29.3%	34.0%	39.0%	35.5%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	

Q11C. Traditional bus service from your home to the STMC

5=Very Likely	10.5%	18.5%	27.1%	33.3%	15.7%	14.8%	16.4%	15.8%	17.6%
4=Likely	5.3%	8.1%	17.6%	9.1%	3.9%	9.3%	10.9%	5.3%	8.2%
3=Neutral	5.8%	11.8%	9.4%	4.5%	5.9%	6.2%	12.7%	7.9%	8.3%
2=Unlikely	12.3%	10.4%	7.1%	7.6%	15.7%	14.2%	21.8%	18.4%	12.5%
1=Very Unlikely	66.1%	51.2%	38.8%	45.5%	58.8%	55.6%	38.2%	52.6%	53.4%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	

Q11D. Premium, rapid bus service that would have modern buses arrive at stops every 10-12 minutes; the service would have fewer stops and move faster than traditional bus service

5=Very Likely	10.9%	21.3%	30.2%	40.0%	15.1%	25.9%	22.0%	20.0%	21.8%
4=Likely	8.6%	16.9%	19.8%	24.3%	26.4%	16.5%	32.0%	7.5%	16.9%
3=Neutral	12.0%	15.0%	10.5%	4.3%	9.4%	11.4%	6.0%	5.0%	11.3%
2=Unlikely	14.9%	8.2%	8.1%	8.6%	7.5%	9.5%	16.0%	17.5%	10.8%
1=Very Unlikely	53.7%	38.6%	31.4%	22.9%	41.5%	36.7%	24.0%	50.0%	39.2%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly 0	1day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7		

Q11E. Bicycling facilities if there were safe routes between facilities at the STMC, good signage, and convenient storage areas for bikes

5=Very Likely	6.4%	11.0%	18.1%	26.9%	16.3%	13.4%	25.0%	20.0%	14.2%
4=Likely	8.1%	5.7%	16.9%	16.4%	14.3%	10.4%	15.4%	7.5%	10.2%
3=Neutral	5.2%	10.0%	10.8%	9.0%	10.2%	10.4%	9.6%	0.0%	8.8%
2=Unlikely	16.8%	12.4%	8.4%	6.0%	12.2%	15.2%	13.5%	12.5%	12.8%
1=Very Unlikely	63.6%	60.8%	45.8%	41.8%	46.9%	50.6%	36.5%	60.0%	54.1%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

<u>Q9. How many days per week do you typically visit the STMC?</u>									<u>Total</u>
<u>Not regularly</u>	<u>1day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>		
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>		

Q11F. Pedestrian/Walking facilities if there were safe walking routes between facilities at the STMC

5=Very Likely	20.0%	20.3%	30.0%	31.9%	19.2%	29.4%	38.5%	17.1%	25.0%
4=Likely	18.9%	22.7%	18.8%	26.1%	42.3%	26.4%	17.3%	31.7%	24.3%
3=Neutral	17.8%	13.0%	16.3%	8.7%	11.5%	11.0%	11.5%	9.8%	12.9%
2=Unlikely	10.0%	12.1%	6.3%	7.2%	5.8%	9.8%	11.5%	2.4%	9.2%
1=Very Unlikely	33.3%	31.9%	28.8%	26.1%	21.2%	23.3%	21.2%	39.0%	28.6%

Q11. Please indicate how likely you would be to use the following types of transportation: (without "don't know")

<u>Q9. How many days per week do you typically visit the STMC?</u>									<u>Total</u>
<u>Not regularly</u>	<u>1day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>		
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>		

Q11G. Free shuttle service that would take you to other destinations in the STMC

5=Very Likely	28.4%	36.8%	44.3%	48.6%	38.5%	36.8%	27.5%	37.5%	36.5%
4=Likely	18.2%	19.3%	24.1%	19.4%	26.9%	23.3%	27.5%	12.5%	21.1%
3=Neutral	11.4%	12.3%	10.1%	11.1%	5.8%	12.9%	25.5%	12.5%	12.1%
2=Unlikely	9.1%	5.2%	5.1%	1.4%	9.6%	6.1%	3.9%	7.5%	5.9%
1=Very Unlikely	33.0%	26.4%	16.5%	19.4%	19.2%	20.9%	15.7%	30.0%	24.5%

Q12. How far would you be willing to walk from the entrance of the place you are visiting in the STMC today to a bus stop where you could use public transportation to travel to/from STMC and your home?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q12. How many blocks would you be willing to walk from STMC to a bus stop?

0= Would not use	34.5%	27.0%	26.9%	25.0%	27.9%	23.1%	9.4%	40.4%	25.3%
1=1	12.3%	20.9%	12.9%	15.8%	13.2%	14.5%	14.1%	6.4%	14.5%
2=2	10.8%	11.5%	14.0%	22.4%	11.8%	17.2%	20.3%	12.8%	13.2%
3=3	6.9%	4.1%	11.8%	3.9%	7.4%	9.7%	10.9%	12.8%	6.9%
4=4	3.0%	3.7%	7.5%	2.6%	1.5%	3.2%	6.3%	4.3%	3.5%
5=5	4.4%	0.4%	7.5%	5.3%	2.9%	5.9%	3.1%	4.3%	3.5%
6=6	0.5%	1.2%	0.0%	1.3%	0.0%	0.5%	3.1%	0.0%	0.7%
7=7	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.2%
8=8	0.0%	0.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
9=9	0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
10=10+	0.5%	2.5%	0.0%	2.6%	0.0%	1.6%	3.1%	2.1%	1.4%
99=Not Provided	26.6%	27.9%	19.4%	21.1%	35.3%	24.2%	28.1%	17.0%	30.7%

Q12. How far would you be willing to walk from the entrance of the place you are visiting in the STMC today to a bus stop where you could use public transportation to travel to/from STMC and your home? (without "no response")

Q12. How many blocks would you be willing to walk from STMC to a bus stop?

Mean = 2.76

Median = 2

Q13. How frequently (in minutes) would a shuttle bus or other form of public transportation need to be scheduled to arrive at stops for you to consider using a free shuttle service to travel between destinations in the STMC?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q13. How frequently would a shuttle bus need to be scheduled to arrive for you to travel between destinations in the STMC?

0=would not use	25.1%	23.0%	20.4%	18.4%	20.6%	17.7%	9.4%	23.4%	19.0%
5=5 or less	7.4%	7.0%	7.5%	10.5%	4.4%	9.1%	9.4%	6.4%	7.3%
10=6-10	15.3%	12.3%	10.8%	21.1%	16.2%	23.1%	25.0%	12.8%	15.8%
15=11-15	10.8%	14.3%	20.4%	14.5%	16.2%	19.4%	23.4%	19.1%	14.9%
20=16-20	3.9%	3.3%	10.8%	7.9%	1.5%	2.2%	1.6%	2.1%	3.6%
25=21-25	1.0%	0.4%	1.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
26=26+	5.9%	9.8%	10.8%	6.6%	4.4%	3.2%	1.6%	14.9%	6.3%
99=Not Provided	30.5%	29.9%	18.3%	21.1%	36.8%	25.3%	29.7%	21.3%	32.8%

Q13. How frequently (in minutes) would a shuttle bus or other form of public transportation need to be scheduled to arrive at stops for you to consider using a free shuttle service to travel between destinations in the STMC? (for those willing to use shuttle service)

Q13. How frequently would a shuttle bus need to be scheduled to arrive for you to travel between destinations in the STMC?

Mean = 10.48

Median = 10

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14A. How easy it is to travel to/from STMC and other parts of the San Antonio area

5=Very Easy	18.7%	22.1%	23.2%	27.5%	17.9%	12.9%	7.5%	9.1%	18.2%
4=Easy	26.3%	20.2%	20.7%	23.2%	26.8%	25.2%	26.4%	38.6%	24.1%
3=OK	45.6%	41.3%	40.2%	30.4%	41.1%	38.7%	45.3%	38.6%	41.3%
2=Difficult	6.4%	12.5%	11.0%	13.0%	12.5%	17.8%	17.0%	13.6%	12.7%
1=Very Difficult	2.9%	3.8%	4.9%	5.8%	1.8%	5.5%	3.8%	0.0%	3.7%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14B. How easy it is to travel to STMC from your home

5=Very Easy	23.8%	26.0%	24.1%	25.0%	27.6%	21.8%	25.9%	22.7%	24.1%
4=Easy	26.5%	25.6%	23.0%	25.0%	22.4%	25.3%	38.9%	43.2%	27.1%
3=OK	36.5%	34.7%	41.4%	33.3%	36.2%	31.8%	22.2%	22.7%	33.8%
2=Difficult	8.8%	11.4%	8.0%	13.9%	13.8%	11.2%	7.4%	11.4%	10.7%
1=Very Difficult	4.4%	2.3%	3.4%	2.8%	0.0%	10.0%	5.6%	0.0%	4.3%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14C. How easy it is to walk between destinations in the STMC

5=Very Easy	7.2%	13.0%	17.8%	21.9%	12.5%	11.9%	9.6%	5.9%	12.5%
4=Easy	25.2%	21.1%	28.8%	18.8%	16.7%	21.2%	30.8%	26.5%	22.7%
3=OK	37.4%	34.1%	31.5%	25.0%	33.3%	37.1%	38.5%	35.3%	34.5%
2=Difficult	16.5%	21.1%	16.4%	18.8%	29.2%	20.5%	15.4%	14.7%	19.6%
1=Very Difficult	13.7%	10.8%	5.5%	15.6%	8.3%	9.3%	5.8%	17.6%	10.7%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q14D. How easy it is to bike between destinations in the STMC

5=Very Easy	6.6%	18.7%	25.5%	25.0%	13.8%	7.6%	0.0%	11.8%	14.2%
4=Easy	21.3%	14.3%	19.6%	12.5%	20.7%	12.7%	11.1%	5.9%	15.4%
3=OK	24.6%	22.0%	23.5%	15.0%	20.7%	29.1%	25.9%	11.8%	22.7%
2=Difficult	16.4%	24.2%	21.6%	20.0%	41.4%	36.7%	37.0%	41.2%	28.1%
1=Very Difficult	31.1%	20.9%	9.8%	27.5%	3.4%	13.9%	25.9%	29.4%	19.6%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14E. Availability of parking

5=Very Good	5.1%	16.7%	22.2%	20.0%	10.5%	10.7%	2.0%	4.9%	12.4%
4=Good	23.7%	21.3%	30.9%	20.0%	17.5%	13.2%	19.6%	26.8%	21.1%
3=OK	36.7%	34.3%	18.5%	25.7%	28.1%	30.2%	31.4%	41.5%	31.8%
2=Poor	15.8%	14.4%	16.0%	17.1%	33.3%	28.9%	25.5%	17.1%	19.7%
1=Very Poor	18.6%	13.4%	12.3%	17.1%	10.5%	17.0%	21.6%	9.8%	15.1%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly 0	1 day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7	

Q14F. Availability of public bus service

5=Very Good	11.5%	25.4%	34.5%	20.0%	20.6%	19.2%	9.8%	13.0%	20.6%
4=Good	16.7%	21.3%	24.1%	21.8%	32.4%	21.2%	19.5%	21.7%	21.3%
3=OK	51.3%	38.5%	27.6%	36.4%	26.5%	35.4%	39.0%	26.1%	37.3%
2=Poor	11.5%	6.6%	6.9%	18.2%	11.8%	20.2%	22.0%	21.7%	13.5%
1=Very Poor	9.0%	8.2%	6.9%	3.6%	8.8%	4.0%	9.8%	17.4%	7.2%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14G. Availability of taxi service

5=Very Good	12.3%	23.5%	35.4%	28.6%	20.0%	18.8%	0.0%	6.3%	21.2%
4=Good	19.3%	22.4%	31.3%	20.4%	20.0%	21.7%	10.0%	25.0%	21.7%
3=OK	36.8%	33.7%	20.8%	30.6%	32.0%	36.2%	35.0%	37.5%	33.3%
2=Poor	26.3%	13.3%	6.3%	10.2%	20.0%	14.5%	35.0%	12.5%	15.2%
1=Very Poor	5.3%	7.1%	6.3%	10.2%	8.0%	8.7%	20.0%	18.8%	8.6%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14H. Width of sidewalks and pedestrian walkways

5=Very Good	4.5%	15.9%	29.6%	18.8%	14.3%	12.2%	7.5%	10.5%	13.9%
4=Good	30.6%	28.9%	26.8%	15.6%	20.4%	19.0%	20.8%	34.2%	25.6%
3=OK	46.3%	39.3%	28.2%	37.5%	36.7%	41.5%	41.5%	26.3%	38.9%
2=Poor	11.9%	11.4%	8.5%	18.8%	24.5%	19.0%	20.8%	21.1%	15.0%
1=Very Poor	6.7%	4.5%	7.0%	9.4%	4.1%	8.2%	9.4%	7.9%	6.6%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q14I. Attractiveness of streets and walkways

5=Very Good	6.0%	18.7%	22.1%	21.7%	14.9%	12.8%	4.1%	2.6%	14.0%
4=Good	26.5%	23.7%	29.9%	23.3%	21.3%	23.0%	12.2%	41.0%	24.6%
3=OK	51.7%	41.4%	28.6%	31.7%	38.3%	39.2%	59.2%	25.6%	40.9%
2=Poor	7.9%	10.1%	13.0%	18.3%	17.0%	15.5%	14.3%	20.5%	12.9%
1=Very Poor	7.9%	6.1%	6.5%	5.0%	8.5%	9.5%	10.2%	10.3%	7.6%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14J. Adequacy of seating areas/benches along sidewalks and public walkways

5=Very Good	8.7%	19.7%	28.1%	24.5%	9.5%	15.5%	0.0%	3.0%	15.6%
4=Good	22.1%	15.0%	31.6%	12.2%	23.8%	8.6%	15.8%	21.2%	17.4%
3=OK	43.3%	39.5%	17.5%	22.4%	31.0%	35.3%	36.8%	18.2%	33.9%
2=Poor	17.3%	17.7%	17.5%	26.5%	33.3%	28.4%	31.6%	39.4%	23.4%
1=Very Poor	8.7%	8.2%	5.3%	14.3%	2.4%	12.1%	15.8%	18.2%	9.7%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14K. How safe you feel from accidents when walking or biking in the STMC area

5=Very Safe	4.1%	14.1%	13.2%	14.5%	6.3%	10.5%	7.5%	2.6%	10.6%
4=Safe	27.6%	20.9%	32.4%	25.8%	29.2%	21.0%	20.8%	31.6%	24.5%
3=OK	45.5%	39.0%	32.4%	33.9%	31.3%	36.4%	30.2%	28.9%	36.8%
2=Unsafe	17.1%	19.2%	14.7%	17.7%	31.3%	23.1%	26.4%	28.9%	20.7%
1=Very Unsafe	5.7%	6.8%	7.4%	8.1%	2.1%	9.1%	15.1%	7.9%	7.4%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14L. How safe you feel from crime when walking or biking in the STMC area

5=Very Safe	4.0%	12.3%	11.6%	16.1%	6.7%	12.1%	17.6%	11.8%	11.4%
4=Safe	28.8%	24.0%	34.8%	29.0%	24.4%	31.1%	29.4%	41.2%	28.7%
3=OK	44.8%	45.3%	36.2%	37.1%	44.4%	37.1%	33.3%	23.5%	40.0%
2=Unsafe	15.2%	14.5%	10.1%	16.1%	22.2%	16.7%	19.6%	14.7%	15.5%
1=Very Unsafe	7.2%	3.9%	7.2%	1.6%	2.2%	3.0%	0.0%	8.8%	4.3%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14M. How safe you feel from crime when using public transportation in the STMC area

5=Very Safe	5.1%	11.9%	11.9%	16.7%	13.9%	14.9%	10.0%	9.1%	11.9%
4=Safe	20.2%	27.2%	35.8%	35.4%	27.8%	25.7%	33.3%	45.5%	28.0%
3=OK	47.5%	39.7%	38.8%	29.2%	41.7%	36.6%	40.0%	27.3%	39.2%
2=Unsafe	18.2%	16.6%	7.5%	16.7%	16.7%	16.8%	16.7%	13.6%	15.9%
1=Very Unsafe	9.1%	4.6%	6.0%	2.1%	0.0%	5.9%	0.0%	4.5%	4.9%

Q14. Please rate the following aspects of transportation in the STMC by circling the number that corresponds to your rating. (without "don't know")

Q9. How many days per week do you typically visit the STMC?								Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
0	1	2	3	4	5	6	7	

Q14N. How safe you feel from accidents when using public transportation in the STMC area

5=Very Safe	4.1%	15.9%	16.4%	17.6%	22.9%	16.3%	6.7%	16.7%	14.4%
4=Safe	29.6%	25.5%	36.1%	33.3%	28.6%	31.7%	40.0%	41.7%	30.3%
3=OK	50.0%	44.1%	37.7%	37.3%	42.9%	35.6%	43.3%	33.3%	41.8%
2=Unsafe	7.1%	11.7%	3.3%	11.8%	5.7%	10.6%	10.0%	8.3%	9.4%
1=Very Unsafe	9.2%	2.8%	6.6%	0.0%	0.0%	5.8%	0.0%	0.0%	4.1%

Q15. Which FOUR of the services listed above do you think should be the STMC's top priorities? (Top four)

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days		
0	1	2	3	4	5	6	7		

Q15. Top choice

A=Easy to travel to/from STMC to other parts of San Antonio	15.8%	15.6%	33.3%	30.3%	26.5%	29.6%	25.0%	23.4%	21.1%
B=Easy to travel to STMC from home	12.8%	13.5%	25.8%	26.3%	25.0%	29.6%	34.4%	25.5%	19.7%
C=Easy to walk between destinations at STMC	19.2%	16.0%	21.5%	27.6%	25.0%	33.3%	39.1%	25.5%	21.9%
D=Easy to bike between destinations at STMC	3.0%	6.1%	15.1%	21.1%	17.6%	15.1%	12.5%	8.5%	9.7%
E=Availability of parking	42.9%	40.2%	34.4%	30.3%	45.6%	54.3%	48.4%	42.6%	39.8%
F=Availability of public bus service	12.8%	13.5%	21.5%	15.8%	16.2%	18.8%	20.3%	25.5%	15.3%
G=Availability of taxi service	3.9%	2.9%	8.6%	7.9%	0.0%	2.2%	0.0%	4.3%	3.3%
H=Width of sidewalks & pedestrian walkways	18.2%	13.9%	16.1%	23.7%	10.3%	24.2%	21.9%	23.4%	17.1%

Q15. Which FOUR of the services listed above do you think should be the STMC's top priorities? (Top four)

	<u>Q9. How many days per week do you typically visit the STMC?</u>								<u>Total</u>
	Not regularly	1 day	2 days	3 days	4 days	5 days	6 days	7 days	
	0	1	2	3	4	5	6	7	

Q15. Top choice (Cont.)

I=Attractiveness of streets and walkways	9.9%	7.0%	11.8%	5.3%	5.9%	8.6%	14.1%	10.6%	8.1%
J=Adequacy of seating areas/benches along walkways	13.8%	14.3%	14.0%	10.5%	14.7%	10.8%	4.7%	14.9%	11.5%
K=How safe you feel from accidents while walking or biking	24.1%	29.1%	18.3%	22.4%	20.6%	21.0%	29.7%	17.0%	22.5%
L=How safe you feel from crime while walking or biking	24.1%	32.8%	14.0%	21.1%	27.9%	23.7%	32.8%	27.7%	24.2%
M=How safe you feel from crime on public transportation	23.6%	28.3%	12.9%	22.4%	19.1%	14.0%	10.9%	17.0%	19.0%
N=How safe you feel from accidents on public transportation	19.2%	25.0%	17.2%	11.8%	13.2%	7.5%	7.8%	10.6%	15.1%
Z=None chosen	27.6%	26.6%	29.0%	19.7%	27.9%	23.7%	23.4%	21.3%	31.0%

Q16. Overall, how important do you think it is to enhance the quality of transportation services that are available in the STMC?

<u>Q9. How many days per week do you typically visit the STMC?</u>									<u>Total</u>
<u>Not regularly</u>	<u>1 day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>		
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>		

Q16. How important is it to enhance the quality of transportation services at STMC?

1=Very important	61.6%	73.4%	71.0%	64.5%	58.8%	59.7%	40.6%	61.7%	59.3%
2=Somewhat important	17.7%	9.8%	20.4%	22.4%	19.1%	22.6%	32.8%	19.1%	17.6%
3=Not sure	17.2%	13.9%	7.5%	13.2%	20.6%	15.6%	25.0%	14.9%	20.9%
4=Not important	3.4%	2.9%	1.1%	0.0%	1.5%	2.2%	1.6%	4.3%	2.2%

Q19. Do you have a physical disability?

Q9. How many days per week do you typically visit the STMC?									Total
Not regularly 0	1 day 1	2 days 2	3 days 3	4 days 4	5 days 5	6 days 6	7 days 7		

Q19. Do you have a physical disability?

1=Yes	17.2%	25.4%	18.3%	26.3%	19.1%	7.5%	4.7%	17.0%	16.6%
2=No	81.3%	69.7%	80.6%	71.1%	67.6%	87.1%	81.3%	78.7%	72.4%
9=Not Provided	1.5%	4.9%	1.1%	2.6%	13.2%	5.4%	14.1%	4.3%	11.0%

Q20. Which of the following describes your race/ethnicity?

Q20. Which of the following describes your race/ethnicity?

	Number	Percent
1=African American/Black	81	7.4 %
2=American Indian	8	0.7 %
3=Asian/Pacific Islander	32	2.9 %
4=Hispanic	424	38.7 %
5=White	435	39.7 %
6=Other	16	1.5 %
Total	996	

Q21. What is your total annual household income?

<u>Q9. How many days per week do you typically visit the STMC?</u>								<u>Total</u>
<u>Not regularly</u>	<u>1day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>	
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	

Q21. Would you say your total annual household income is:

1=Under \$20,000	24.6%	26.2%	24.7%	36.8%	26.5%	18.3%	37.5%	21.3%	23.8%
2=\$20,000 to \$39,999	15.8%	26.6%	21.5%	14.5%	20.6%	23.7%	17.2%	23.4%	19.8%
3=\$40,000 to \$59,999	17.7%	14.3%	21.5%	9.2%	14.7%	13.4%	9.4%	25.5%	14.4%
4=\$50,000 to \$74,999	9.4%	7.8%	12.9%	13.2%	7.4%	10.8%	7.8%	6.4%	8.8%
5=\$75,000 to \$99,999	5.4%	8.2%	8.6%	6.6%	8.8%	10.8%	6.3%	6.4%	7.3%
6=\$100,000 to \$149,999	10.8%	4.9%	5.4%	10.5%	1.5%	3.2%	0.0%	6.4%	5.6%
7=\$150,000 or more	3.9%	1.6%	1.1%	2.6%	4.4%	7.0%	3.1%	4.3%	3.4%
9=Not Provided	12.3%	10.2%	4.3%	6.6%	16.2%	12.9%	18.8%	6.4%	16.9%

Q22. Respondents' gender:

<u>Q9. How many days per week do you typically visit the STMC?</u>									<u>Total</u>
<u>Not regularly</u>	<u>1day</u>	<u>2 days</u>	<u>3 days</u>	<u>4 days</u>	<u>5 days</u>	<u>6 days</u>	<u>7 days</u>		
<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>		

Q22. Respondents' gender:

1=Male	38.4%	44.3%	53.8%	39.5%	36.8%	29.6%	28.1%	42.6%	36.5%
2=Female	59.6%	53.3%	44.1%	59.2%	50.0%	65.1%	57.8%	48.9%	52.6%
9=Not Provided	2.0%	2.5%	2.2%	1.3%	13.2%	5.4%	14.1%	8.5%	10.9%